

Smart ICU delivery Options

Effective May 5, 2025



Service	Saver	Premium	Notes
Transportation Insurance			Your ICU is protected during the transportation by the insurance provided by us.
Scheduled Delivery			You can schedule your delivery at your convenience.
Liftgate Unloading			Safe unloading of your ICU from the transport vehicle using a liftgate or forklift.
Unpacking	Not included		Unpacking of outer and inner packaging of ICU Offloading the ICU from the crate or pallet.
Debris Removal	Not included		Removal of all packing materials and debris.
ICU Stacking	Not included		Staking the upper ICU unit on the lower ICU unit or the drawer. (*Twin and Drawer Configs only. For safety, 4 or more male personnel are suggested.)
Inside Delivery	Not included		Moving the ICU inside the hospital's entrance.
Room of Choice Delivery	Not included		Moving the ICU to your desired location/room within the hospital. (AC Block Dis/Assembly may require.*)
AC Block Dis/Assembly	Not included		For 'Room of Choice Delivery', if the width of doorways or pathways are narrower than the ICU with, the Air Conditioner unit need to be removed and assembled after the positioning the ICU at the location. ICU Width: C1: 35 inches / C2: 38 inches / C4: 40 inches
Tools			Tools required for unpacking and AC Block Dis/Assembly
Instruction			Step-by-Step guide and instructions for 'Unpacking, Stacking and AC Block Dis/Assembly.
Help Desk			Help desk with our ICU specialists to support any issue that might occur during the process of receipt and locating the ICU.

- **The Premium Option** includes the necessary labor and work. However, for your future needs, we provide the necessary tools and instructions in the Premium Option as well.
- **The Saver Option** includes services only up to the hospital's arrival point. Subsequently, moving the ICU to your desired location within the hospital and all associated tasks are the customer's responsibility. Customers who choose the Saver Option must carefully review the provided Instructions before the ICU arrives and make all necessary preparations accordingly.
- **Promotion terms and conditions**
 - Free shipping is within the contiguous United States only.