

Smart ICU delivery Options

Effective May 5, 2025



| Service | Saver | Premium | Notes |
|--------------------------|--------------|---------|--|
| Transportation Insurance | | | Your ICU is protected during the transportation by the insurance provided by us. |
| Scheduled Delivery | | | You can schedule your delivery at your convenience. |
| Liftgate Unloading | | | Safe unloading of your ICU from the transport vehicle using a liftgate or forklift. |
| Unpacking | Not included | | Unpacking of outer and inner packaging of ICU Offloading the ICU from the crate or pallet. |
| Debris Removal | Not included | | Removal of all packing materials and debris. |
| ICU Stacking | Not included | | Staking the upper ICU unit on the lower ICU unit or the drawer. (*Twin and Drawer Configs only. For safety, 4 or more male personnel are suggested.) |
| Inside Delivery | Not included | | Moving the ICU inside the hospital's entrance. |
| Room of Choice Delivery | Not included | | Moving the ICU to your desired location/room within the hospital. (AC Block Dis/Assembly may require.*) |
| AC Block Dis/Assembly | Not included | | For 'Room of Choice Delivery', if the width of doorways or pathways are narrower than the ICU with, the Air Conditioner unit need to be removed and assembled after the positioning the ICU at the location. ICU Width: C1: 35 inches / C2: 38 inches / C4: 40 inches |
| Tools | | | Tools required for unpacking and AC Block Dis/Assembly |
| Instruction | | | Step-by-Step guide and instructions for 'Unpacking, Stacking and AC Block Dis/Assembly. |
| Help Desk | | | Help desk with our ICU specialists to support any issue that might occur during the process of receipt and locating the ICU. |

- **The Premium Option** includes the necessary labor and work. However, for your future needs, we provide the necessary tools and instructions in the Premium Option as well.
- **The Saver Option** includes services only up to the hospital's arrival point. Subsequently, moving the ICU to your desired location within the hospital and all associated tasks are the customer's responsibility. Customers who choose the Saver Option must carefully review the provided Instructions before the ICU arrives and make all necessary preparations accordingly.
- **Free delivery Promotion terms and conditions**
 - Free delivery for the promotion is "SAVER" option only for Air-C1-T, Air-C2-T, and Air-C4-T.
 - Free shipping is within the contiguous United States.
 - Purchase must be made by June 30, 2025.